

Homedics Tanda Zap Skin Acne Treatment

What is light therapy?

Light therapy is the application of light energy for therapeutic benefits. It is a proven technology that has been used in clinics for rehabilitation and aesthetic applications for over 35 years.

Are there any harmful side effects?

There are no known harmful side effects of light therapy. Thousands of scientific studies have proven this technology to be a safe and highly effective way to treat a variety of conditions.

Will the LEDs used by the Zap burn my skin?

No. Under normal operating circumstances, the temperature remains at a comfortable level.

Is there any UV danger when using ZAP?

No. The Zap does not use UV light. The Zap uses 414nm blue LED light, which is not a UV wavelength.

When can I expect to see results?

You can expect to see results within 24 hours. Zap is clinically proven to clear or fade pimples within 24 hours*.

*M. Gold, W. Sensing and J. Biron. (2011) Clinical Efficacy of Home-Use Blue-Light Therapy for Mild-to Moderate Acne. *Cosmetic & Laser Ther* 2011 Vol 13, No. 6 – publication pending

Does the ZAP prevent breakouts from occurring?

Zap uses 414nm wavelength of blue LED light. Blue LED light at this wavelength is known to be phototoxic to bacteria. This means that not only are you eliminating the pimple, you are killing the bacteria that causes acne, therefore preventing future breakouts.

How long will TANDA Zap last?

The Zap is designed to last for 1000 2-minute treatments. The batteries that come with your device will not last the full 1000 treatments.

Is the Zap right for me?

If you suffer from any breakouts or have pesky pimples that come up at the worst times, Zap is for you! If you have a more moderate acne problem, please see our [Tanda Clear+](#) (link to clear plus page) for treating larger surface areas.

How do I dispose of my device once it has completed 1000 uses?

You can dispose of the Zap like you would any other electronic device. Please see here (link to disposal page) for more information on how to dispose of your Zap.

Do I need to wear goggles?

Company sponsored testing showed that, when used as directed, the device did not pose risk of damage to the eyes.

What skin types are best suited for the Zap?

The ZAP can be used on all skin types and tones. Unlike some other acne treatments the Zap Advanced Acne Light Clearing Device does not contain any harsh chemicals. It will not cause skin irritation, flakiness, dryness or hyper-pigmentation.

My batteries seem to run out quickly – why?

Are you treating your whole face with the Zap? The Zap is a zit Zapper – targeting individual pimples. The batteries that come with the device last for about 45 treatments. When used as a zit Zapper, 45 treatments will go a long way. Plus you still have 955 treatments left in the life of the device! If you're looking for a tool to use all over your face, check out the [Tanda Clear+](#). (link to clear+ page) It has a rechargeable built in battery, covers about 5X the surface area of the Zap, lasts for 6,000 treatments and it's only \$195. If you wanted to get even more value out of your Zap device as well as be environmentally friendly, pick up a package of rechargeable batteries.

What are the terms and conditions for the 100% Money Back Guarantee?

The Zap is backed by a 30-day money-back guarantee. Simply try our products and if you're unsatisfied in any way in that 30-day period, you can return them for a complete refund. Please also see our warranty and return policy page.

Is there a power adaptor option for the Zap to be rechargeable?

No, the Zap runs on 3 AAA batteries and does not have the option to be recharged like our other systems.

When do I know to change the batteries in my Zap?

The Zap will indicate with an orange blinking light when the batteries are running low.

How do I change the batteries in my Zap?

To change the batteries in your Zap, you want to first ensure the device is turned off and remove the treatment head from the device. Then, take the battery cartridge out of the device and remove the 3 AAA batteries. Simply place 3 new AAA batteries in the cartridge and place back into the device. Line up the two arrows on the treatment head and device, and twist the treatment head counter clockwise to secure.