

Boots In-store Hair Loss Service

Important Information



Dear Customer,

It is with regret that we must inform you that the in-store service is coming to an end and people are no longer able to book online appointments for the in-store hair loss clinic.

GREAT NEWS!! Boots now offers access to hair loss treatment via its Boots Online Doctor Hair Loss Treatment Service which you can access [HERE](#).

This Boots Online Doctor service provides access to the same prescription-only medication as the in-store service. With the online service, you will not have to see a healthcare professional in person, but you will need to complete an online consultation and answer some questions. The answers you provide will be reviewed by one of our clinicians to ensure the treatment is suitable for you. If treatment is suitable, once this has been prescribed, you can request repeat prescriptions for up to 12 months without the need for another consultation.

You can pick up your prescribed medicine at your local Boots store or we can deliver to your door (with no charges for delivery). Please note that choosing to pick up in-store is normally the faster option. After completing the online consultation, you can choose between collecting your treatment from a Boots store or free home delivery before making your payment online.

If, for any reason, anything has changed since receiving your last in-store prescription and it's no longer appropriate to give you the medicine you've requested, we'll explain why and ask you if you want an alternative treatment or refund your payment.

You can access the [Boots Online Doctor Hair Loss Service HERE](#).

As a Welcome bonus please enter **ONLINEHAIR10** at the checkout to receive 10% off your first Boots Online Doctor Hair Loss Treatment order.

We hope to see you soon

The Boots Online Doctor Team



Terms & Conditions: Treatment is subject to clinician consultation to assess suitability. Subject to availability. You must be registered with onlinedoctor.boots.com and logged in when placing your order. This offer is exclusive for Boots Online Doctor and cannot be used in-store or on boots.com, or in conjunction with any other offer. Code is valid for New customers only, for your first Hair Loss prescription order only. Channel Island exclusions and charges apply.