

What do our patients say about us? (UK)

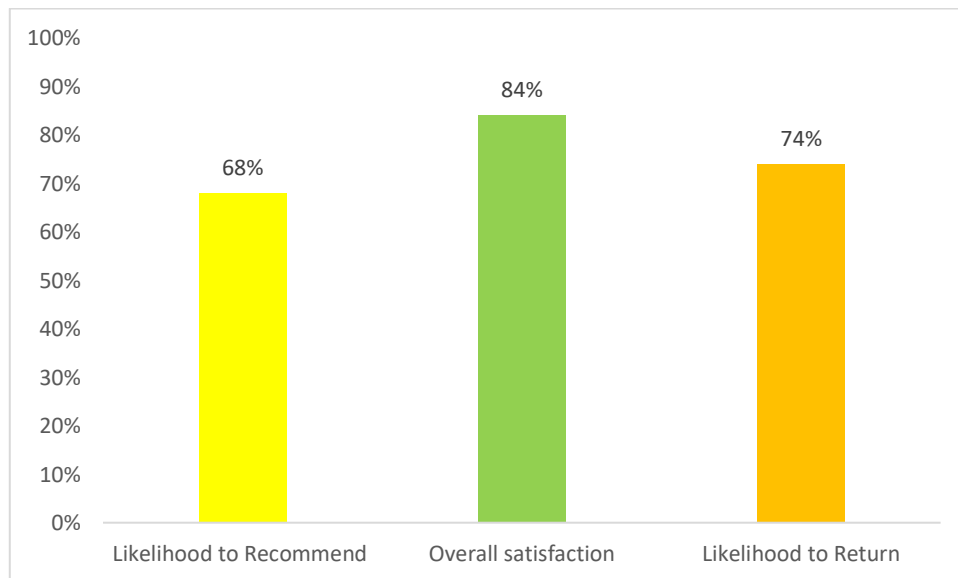
Summary

In our most recent Boots Travel Clinics survey, 100% of patients who responded stated they agreed or strongly agreed that they were confident in the advice provided by the pharmacist and that they were treated with respect.

Additionally, 96% of those who responded told us they were given information about the benefits of malaria medication as well as the risks.



Of the patients who accessed vaccinations services in store from pharmacists 84% reported overall satisfaction and 74% were likely to return.



Of those who expressed an opinion about the online Winter flu and Pneumonia vaccinations, their mood indication is shown with 1 being dissatisfaction and 5 being most satisfied

