

## Pharmacist/Nurse section

To be completed by the Boots Pharmacist/Nurse

1. Please ensure a dispensing team member has checked the named seasonal flu vaccine you have selected (see below).
2. Go through the customer questionnaire with the customer.
3. Confirm that the customer has not answered 'yes' to the first seven questions.
4. If the customer has answered 'yes' to the latex question, you must assess the severity of the reaction and record it on the allergies section of the customer questionnaire and decide if the customer is eligible.
5. Using the laminated sheet, check the customer has no known allergies to the excipients in the brand selected.
6. If the customer is **not** eligible for this service, please indicate 'not vaccinated' and inform the customer of the refund process.
7. If the customer **is** eligible, administer the vaccine and please make sure you fill in the boxes below.
8. Tear off the customer questionnaire section from the leaflet.
9. Give the customer the advice section of the leaflet and ask them to remain in the store for five minutes.
10. Retain the customer questionnaire and file securely.

Name of drug

Selected by

Checked by (dispensing team member)

Batch / Lot no.  Expiry date  DD / MM / YYYY

(Complete if no vaccine label attached)

Vaccinated  Yes  No Dose: 1 unit No. of items: 1

Vaccination site: right arm  left arm

Pharmacist/Nurse name

Pharmacist/Nurse signature

Date  DD / MM / YYYY

Time

Attach vaccine  
label here

## Customer advice

We recommend you inform your GP that you have been vaccinated so they can update your medical records. This is particularly important if you are entitled to a free NHS winter flu vaccination, as the vaccination should not be duplicated.

1. Being vaccinated is likely to provide effective protection against this year's strain of the winter flu virus; however, there will still be a small chance of you catching flu.
2. This winter's flu vaccination includes protection against the H1N1 (swine flu) virus.
3. After vaccination, it takes 10-21 days to be protected against flu. You cannot catch flu from a flu vaccination.
4. Blood tests for HIV, hepatitis C and HTLV1 should not be taken for two weeks following vaccination because there is a possibility of a false positive result.
5. On rare occasions, anaphylaxis may occur. We have procedures in place to deal with this.
6. If you are concerned about any aspects of your vaccination or about any side effects, you should talk to your Boots Pharmacist/Nurse immediately.

This winter's Flu vaccination will contain the same strains of the Flu virus as were used in the 2010/11 vaccine.

This includes H1N1 (Swine Flu). Although the strains are the same, the Department of Health advises that last year's vaccination is not known to provide adequate protection for this year and therefore their policy for annual vaccination is still being followed.

For more information please visit [www.boots.com/flujab](http://www.boots.com/flujab)

Boots UK Limited  
Nottingham, England

93-69-015 66970/01



# Winter Flu Jab Service

Book your **flu vaccination** in store today



Available at selected Boots stores:  
visit [www.boots.com/flujab](http://www.boots.com/flujab)  
or call **0845 070 8090**

\*Collect Boots Advantage Card points with all service purchases  
Standard Advantage Card terms and conditions apply



## What is flu?

Fever, headache, sore throat and all-over aches and pains are all symptoms that can be associated with flu. Caused by an existing flu virus, it is a common infection in the UK that usually occurs during a two-month period in winter. For most people it is an unpleasant, but not life-threatening infection.

Boots are able to provide a Winter Flu Jab Service to help you avoid flu this winter.

## What are the benefits of the Winter Flu Jab Service?

The current winter flu vaccination is designed to protect against the viruses responsible for causing most cases of flu.

The Boots Winter Flu Jab Service is priced at **£12.99** and is available from early October. To find your nearest participating store, please visit **www.boots.com/flujab** or contact our Customer Care team on **0845 070 8090\***.

The winter flu vaccination can be given at the same time as other vaccinations.

The vaccination service will be available while stocks last.

## What do I do now?

1. Fill in the customer questionnaire with your personal details and answer the questions. The pharmacy team will confirm your eligibility for the service.
2. If you are eligible for the vaccination, book your appointment at the pharmacy counter.
3. Pay for the Boots Winter Flu Jab Service at the pharmacy till\*\*.
4. Bring your completed form and till receipt with you to the pharmacy to receive the winter flu vaccination at the time of your appointment.
5. Remain in the store for five minutes following your vaccination in case you suffer from any immediate side effects.

\*Any time between 8.30am and 7pm (Mon-Fri) or 8.45am and 5pm (Sat and Sun). We may record your call to help us maintain high standards of service to you. \*\*Collect Boots Advantage Card points with all service purchases. Standard Advantage Card terms and conditions apply.

### You may be entitled to a free NHS flu vaccination

A winter flu vaccination is offered free from your GP if you are pregnant, 65 or over, or if you have any of the following conditions: diabetes, lung disease, asthma, heart disease, kidney disease, liver disease, lowered immunity due to disease or treatment (such as steroid medication or cancer treatment) or removal of the spleen, or neurological disease. Front-line healthcare workers, residents of nursing or residential homes, people who are in receipt of a carer's allowance or those who are the main carer for an elderly or disabled person whose welfare may be at risk if the carer falls ill, are also eligible for a free NHS flu vaccination.

## Side effects

Occasionally people develop side effects after a winter flu vaccination. Most of the possible side effects are not serious and will disappear on their own in a day or two.

- Most common side effects can include fever, feeling unwell, shivering, headache, sweating, muscle and joint pain and skin reactions such as redness, swelling, pain, bruising and hardening of the skin at the injection site.
- Rare reactions include nerve pain and inflammation, numbness, tingling, fits, thrombocytopenia (a blood disorder), vasculitis (inflammation of the blood vessels) and rare nerve disorders. Seek medical advice if you experience any of these.



## Customer questionnaire

To be retained by the store and filed securely

Mr / Mrs / Miss / Ms / Other

Surname

First name  Date of birth DD / MM / YYYY

Address

Postcode

Are you male  or female

- Do you want to be reminded of the Flu Jab Service next year?  Yes  No

Please tick answers to these questions:

- Are you under 16 years old?  Yes  No
- Are you pregnant?  Yes  No
- Do you feel unwell, have a temperature or an infection?  Yes  No
- Are you allergic to eggs or chicken?  Yes  No
- Have you ever had an allergic reaction to any previous injections?  Yes  No
- Have you ever had an allergic reaction to latex?  Yes  No
- Have you been told in the last three months that you are immunosuppressed or immunocompromised?  Yes  No  
This may be as a result of treatment for cancer eg radiotherapy, chemotherapy or medication such as methotrexate or oral steroids taken daily for more than three weeks
- Do you suffer from a bleeding disorder or are you taking anticoagulant medication such as warfarin?  Yes  No

Please state any other allergies

I confirm that I have read and understood the contents of this leaflet and confirm the information provided is correct to the best of my knowledge. I understand that the Boots Winter Flu Jab Service will only be offered if the Pharmacist/Nurse believes the vaccination is appropriate for me. I am happy to proceed with the vaccination at a cost of £12.99 and I understand that certain groups are entitled to a free seasonal flu vaccination from their GP. If this applies to me, I still wish to proceed at a cost of £12.99.

Signature  Date