

## Customer advice

We recommend you inform your GP that you have been vaccinated so they can update your medical records. This is particularly important if you were entitled to a free flu vaccination as the vaccination should not be duplicated.

- Being vaccinated is likely to provide effective protection against this year's strain of influenza virus; however, there will still be a small chance of you catching flu
- After vaccination, it takes 10-21 days to be protected against flu. You cannot catch flu from a flu vaccination
- Occasionally, people have side-effects after flu vaccination. Most of the possible side-effects are not serious, and will disappear on their own in a day or two
- Side-effects can include fever, feeling unwell, shivering, tiredness, headache, sweating, muscle and joint pain and skin reactions such as redness, swelling, pain, bruising and hardening of the skin at the injection site
- Rare reactions include nerve pain and inflammation, numbness, tingling, fits, thrombocytopenia (a blood disorder), vasculitis (inflammation of the blood vessels) and rare nerve disorders
- Very rarely, allergic reactions occur, which may be serious
- Immunological blood tests for HIV, hepatitis C and HTLV1 should not be taken for two weeks following vaccination because there is a possibility of a false positive result



For on-call medical advice following your vaccination, call  
0844 247 0345

## Nurses' section – to be completed by the nurse on behalf of Doctorcall

On the day of the vaccination:

- 1 Go through screening form with customer.
- 2 Confirm that the patient does not answer 'yes' to any of the screening questions.
- 3 If you are unsure whether to vaccinate any customer you MUST ring the Medical Helpline number 0207 535 1831.
- 4 When you have administered the vaccine, please make sure you fill in the boxes below.
- 5 Give the customer the advice section of leaflet and ask them to remain within the store for 10 minutes.

Attach vaccine label here

Vaccinated: Yes / No  
Enter name of drug: INFLUVAC/IMUVAC/  
ENZIRA/OTHER.....  
Dose: 1 unit                      No. of items: 1  
Vaccination site: Right / left arm  
Nurse name: \_\_\_\_\_  
Nurse signature: \_\_\_\_\_  
Date: \_\_\_\_\_

Boots UK Limited  
Nottingham, England

94-46-907 56685/01



# Flu Vaccination Service



Trust 

Fever, headache, sore throat and all-over aches and pains are all symptoms that can be associated with flu. Boots have teamed up with Doctorcall to provide a flu vaccination service and help you avoid flu this winter.

The flu vaccination service is priced at £15 and is available in around 200 Boots stores, on a limited number of days throughout October and November.

To find your nearest participating store and vaccination service dates, please log on to [www.boots.com](http://www.boots.com) or contact our Customer Care team on **0845 070 8090**, any time between 8.30am and 7pm (mon-fri), or 8.45am and 5pm (sat and sun). We may record your call to help us maintain high standards of service to you.

So enquire today and don't miss your opportunity. The vaccination service will be available while stocks last.

**Please note:**

Flu vaccination is offered free from your GP if you are over 65 or have any of the following conditions: Diabetes, Lung Disease, Asthma, Kidney Disease, Chronic Liver Disease, lowered immunity due to disease or treatment (such as steroid medication or cancer treatment) or removal of the spleen, or if you are a resident of a nursing or residential home. People who are the main carer for an elderly or disabled person whose wellbeing may be at risk if the carer falls ill, are also eligible for free vaccination from their GP.

## How to take part in our flu vaccination service

- 1 Fill in the form with your personal details and answer the questions confirming your suitability (if you answer yes to any of the questions we will be unable to vaccinate you).
- 2 Book your appointment at the pharmacy counter.
- 3 Pay for the flu vaccination service at the pharmacy till.
- 4 Bring your completed form and till receipt with you to the nurse to receive the flu vaccination at the time of your appointment.
- 5 Remain within the store for 10 minutes following your vaccination in case you suffer from any side-effects.

**Before you fill in the form, take some time to read all the information contained within this leaflet about the benefits of flu vaccination, and the possible side-effects detailed overleaf.**

### Screening form – to be retained by the store until the end of the flu programme and then sent to Doctorcall.

Name ..... Date of birth / /  
Address .....  
Postcode .....

Please tick answers to these questions:

	Yes	No
Are you under 18 years old?	<input type="checkbox"/>	<input type="checkbox"/>
Are you pregnant?	<input type="checkbox"/>	<input type="checkbox"/>
Do you feel unwell, have a temperature or an infection?	<input type="checkbox"/>	<input type="checkbox"/>
Are you allergic to either eggs or chicken?	<input type="checkbox"/>	<input type="checkbox"/>
Have you had an allergic reaction to a previous flu vaccination?	<input type="checkbox"/>	<input type="checkbox"/>

As far as you are aware, are you allergic to any of the following?  
Antibiotics: Gentamicin, Polymyxin B, Neomycin, Kanamycin (it is possible that you may have had one of these antibiotics in the form of an injection or a topical treatment; they do not come as tablets. Allergy to other antibiotics would not apply.)

Other ingredients: Formaldehyde, anhydrous disodium phosphate, cetyltrimethylammonium bromide, diethylether, polysorbate 80, magnesium chloride hexahydrate, disodium phosphate dehydrate, disodium phosphate dodecahydrate, tocopheryl hydrogen succinate, octoxinol 10, sodium dihydrogen phosphate dihydrate, potassium dihydrogen phosphate.

I confirm that I have read and understood the contents of this leaflet and confirm the information provided is correct. I agree to enrol on the Doctorcall flu vaccination programme at a cost of £15. I understand that certain groups are entitled to free flu vaccination from their GP. If this applies to me, I still wish to proceed at a cost of £15. I understand that the flu vaccination service will only be offered if the nurse believes the vaccination is appropriate.

Signature ..... Date / /

If you would like Boots to contact you about similar programmes in the future, please tick this box.

